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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 43-6/2011-NWO I-CFA-MSE(G)

Dated 22nd July '12

To:

The CGMs
All the Telecom Circles/Metro Districts
BSNL.

Sub: Updation of newly released version of RAISE software.

A new version of RAISE-Software Version 10.0 has been released on 13th July '2012 and is already available on website raise.bsnl.co.in. This is an important version release and requires mandatory updation. All the exchange incharges are requested to update their RAISE-Software and download the raise-client-10.0 from www.raise.bsnl.co.in and update in all the clients. Please verify your data after updating your RAISE-software

Procedure for updation:

- Raise –server (at all SSA headquarters)
 - Use Raise-manager.exe to auto-update your RAISE Server Software. Raise-manager.exe is available in downloads page of www.raise.bsnl.co.in
- Raise-Clients (at all MBM / OCB & EWSD MSU Exchanges)
 - Uninstall the existing Raise-client
 - To uninstall do the following
 - Start->program files->BSNL Raise->RAISE client->Uninstall

Download the RAISE-Client-10.0 from www.raise.bsnl.co.in and install it

The above exercise may be completed by all the field units and necessary compliance from circles may be reported to this office by 31st July '2012.

Rajesh Kumar
Addl. GM (NWO I-CFA)